

CAREER OPPORTUNITIES

Our client, a prestigious bank with a growing network is looking energetic, dynamic and dedicated resources having relevant experience and are willing to work in Project Management Office, Information Technology Division of a Bank for execution and implementation of Core Banking Solution and Digital Channels project. The following skills and other criteria are required for the positions. All positions are based at Head Office of the Bank in Muzaffarabad AK

01	Position/Job Title	PMO Head (VP/SVP)
Reporting to		Divisional Head IT / Projects Sponsoring Committee
Academic/Professional Qualification		Minimum Bachelor degree holder in IT/related discipline from HEC recognized university. Degree in Project Management and / Professional certifications (PMP) or PRINCE2 certification in addition to the graduation will be preferred.
Experience		Overall, 10 years' experience of managing projects and teams including minimum 5 years' experience of Core Banking implementation management covering Managing team of 10-15 resources - Financial & deposit products - Retail banking and banking operations - Integration and interfacing with allied solution - Alternate delivery channels (ADCs) such as ATM, mobile banking, internet banking, Card Management systems. Working experience of multiple and complex IT related projects. Experience:
Other Skills, Expertise / Knowledge required		- Strong leadership skills and Problem-solving mindset to handle routine project challenges: - Comprehensive knowledge of banking/ banking applications and Core Banking suits. - Understanding of e-Channels including but not limited to ATMs, Mobile application and internet banking. - Excellent verbal and written communication and presentation with technical and non-technical audience of various levels in the organization. - Excellent analytical, decision making, problem solving, teams, conflict resolution and time management skills - Standard project management methodologies and best practices for delivery of projects, well versed with waterfall/agile project methodologies - Develop consolidated end-to-end project plans for complex deliveries - Ability to use Project management tools/systems for managing projects such as Microsoft Office, MS Project and other related project management tools
Outline of main duties/ responsibilities		- Provide project management services and overseeing the selected IT projects. - Ensure proper initiation of Core Banking Solution project and its successful closure through close coordination with vendors' project implementation teams and BAJK internal stakeholders. - Mentor, train, and guide the organization's project teams as they learn and then adopt project management best practices in their projects. - Provide a variety of regular updates ranging from weekly status of enterprise projects to an annual report on the organization's progress at institutionalizing project management Plan & track the deliverables throughout project lifecycle. - Set the standard, provide tools (e.g. tool, templates) and then be the resident advocate and model for good project management practices. - Keep Business Transformation Team (if exists), ITD, BAJK's management team, BoD, and project management community informed as well as SBP if requires so. - Serve as BAJK's authority on IT project management practices. Integrate project management within enterprise & improve integration of projects within the business and operations groups/divisions. - Ensure comprehensive project documentation throughout project lifecycle. - Manage and communicate the project risks & issues proactively to achieve project goals. - Report project's progress/status in timely & effective manner to the management. - Analyze gaps and planning improvements in PMO processes, SOPs, systems, workflows, documentation, manuals, guidelines, practices for adding value to the business from different dimensions.
01	Position/Job Title	Database Administrator OG-I/AVP
Reporting to		Divisional Head IT
Academic/Professional Qualification		Minimum Bachelor degree holder in IT/related discipline / Engineering from HEC recognized university
Experience		Minimum 5 years' experience in IT/banking with 3 years' experience in relevant field. Experience in handling complex database recovery scenarios, troubleshooting various installation and patching issues. Experience in Oracle engineered systems like Exadata and database migration from legacy to a higher version. Experience in any one Cloud technologies.
Other Skills		Extensive knowledge and solid troubleshooting experience in the following areas: RAC, ASM, Exadata, Performance tuning, Data Guard (Physical/Logical and active data guard), DG Broker, latest version of Oracle RDBMS. - Must have clear concept of databases - Hands on experience for working on Oracle database (RDBMS) environment such as Toad, SQL developer. - Strong knowledge of backups, restores, recovery models, clustering and Replication. - Should be competent enough to make an effective roadmap to databases for Bank's products. - Ability to detect and troubleshoot database issues, CPU, memory, I/O, disk space and other resource contention related to Database performance in I/O processes). - Understand coding and service management (to some degree) and Database object table, procedure, function etc. - Good verbal/written communication - Inter-personal and team working skills
Main responsibilities:		- Provide strategic direction and leadership for the organization's database platforms, aligning database strategies with overall business objectives and IT goals. - Key duties will include the analysis of the existing databases of Core Banking Software and come up with solutions for Database designing, re-designing, deployment and optimization as per the best practices. - Performing standard database maintenance and administration tasks. Oversee the administration of all database platforms, ensuring their efficient operation, security, availability, and performance. (Rational Model in DBMS) - Review all security standards employed on the databases and implement improvements accordingly such as develop and enforce database security policies, implement access controls, encryption, and auditing mechanisms to protect data integrity and ensure compliance with regulatory requirements. - Monitor database performance metrics, analyze trends, identify areas for improvement, and implement performance tuning strategies to enhance database efficiency and responsiveness. - Troubleshooting and resolving database integrity, performance, blocking and deadlocking, connectivity, security issues etc. - Performing routine configuration, installation, and reconfiguration of database and related products. (Latest patches and updates). - Support database platforms and help define strategies for data acquisition, recovery, migration and archiving. - Design and implement robust backup and recovery strategies to ensure data availability and minimize downtime in case of system failures or disasters. - Forecast future capacity requirements based on business growth and application needs. Plan and implement database infrastructure upgrades and expansions as necessary. - Manage relationships with database platform vendors, including negotiation of contracts, licensing agreements, and maintenance/support services to ensure optimal service delivery. - Lead and manage a team of database administrators and engineers. Provide mentorship, guidance, and professional development opportunities to enhance team performance and skills. - Willingness to work in shifts and on weekends and holidays.
01	Position/Job Title	Systems Administrator (OG-I/AVP)
Reporting to		Divisional Head IT
Academic/Professional Qualification		Minimum Bachelor degree holder in IT/related discipline / Engineering from HEC recognized university. Preferable certification MCSA (Microsoft Certified System Administrator) Proficiency with Windows server and Linux operating systems.
Experience:		Minimum 5 years' experience in IT / banking with 3 years' experience in relevant field
Other Skills		- Conversant with databases, networks (LAN, WAN) and patch management. - Knowledge of system security (e.g., intrusion detection systems) and data backup/recovery - Familiarity with various operating systems and platforms - Problem-solving aptitude - Understanding with cloud computing - Comprehensive knowledge of banking/banking applications - Good verbal/written communication - Inter-personal and team working skills - Understanding of Web Servers: Familiarity with hosting servers SSL/TLS Certificates - Professional certifications (e.g., Red Hat Certified Engineer (RHCE)) are often preferred.
Main Responsibilities:		- Install and configure software and hardware. - Manage network servers and technology tools. - Set up accounts and workstations. - Monitor performance health, security and maintain systems and servers according to requirements. - Troubleshoot issues and outages. - Ensure security through access controls, backups, VPNs and firewalls. - Upgrade systems with new releases and models. - Develop expertise to train staff on new technologies - Build an internal wiki with technical documentation, manuals and IT policies. - Value addition in developing IT related policies and implement those policies - Ensure health of servers and systems for satisfactory performance through proper adherence to their Service Level Agreements (SLAs). - Manage and configure virtualized environments, including VMware, Hyper-V, or similar platforms. - Implement data retention and recovery policies to ensure data integrity and availability. - Generate regular reports on resource usage, availability, and costs. - Develop and test disaster recovery plans to guarantee business continuity. - Handle Active Directory, LDAP, or similar directory services to organize users and resources. - Maintain an inventory of all software resources, ensuring timely upgrades.

03	Position/Job Title	Project Coordinators / Managers for CBS, Allied Solutions and Digital Channels (OG-Is/AVPs)
Reporting to		PMO Head / Divisional Head IT
Academic/Professional Qualification		Minimum Bachelor degree holder preferably in IT/related discipline from HEC recognized university. Degree in relevant field and professional certification (PMP) will be treated as advantageous.
Experience:		Minimum 5 years with 3 years' experience in related field covering: - Coordination with vendors' PMO team and bank's stakeholders - Banking products and banking operations - CBS execution and conversion of technology platform - Integration and interfacing with allied solution - Alternate delivery channels (ADCs)
Skills and Main Responsibilities:		- Applying appropriate project management standards for successful implementation of the project. - Planning and monitoring implementation process of the project Preparing and maintaining the project's stages/ milestones and exception plans as required. - Managing project risks including the development of contingency plans. - Liaison with program management if the project is part of a comprehensive program and ensure clear communication and goal alignment - Coordinate with vendors' PMO team and bank's stakeholders to ensure meeting automation requirement of the business/operations. - Applying agile project management technique for change control and configuration management processes - Reporting / presenting status on project progress using high powered presentation to the management/Board/any Committee. - Maintaining an awareness of potential interdependencies with other projects and their impact. - Managing project administration / charter - Monitoring the daily progress of projects - Providing detailed updates to high-ups or other stakeholders - Organizing reports, invoices, contracts, and other financial files of the project for easy access. - Planning meetings and organizing project logistics. - Ability to use Project management tools/systems for managing projects such as Microsoft Office. - MS Project and other related project management tools - Track project progress using task management tools and address bottlenecks efficiently.
01	Position/Job Title	System / Network Security Officers (OG-I/OG-II)
Reporting to		Divisional Head IT
Academic/Professional Qualification		Minimum Bachelor degree holder preferably in IT/related discipline from HEC recognized university. Relevant certification, such as CCNA or OWSE, (SOC, CISSP, CISM, or CISA are a plus)
Experience:		Minimum 2-3 years' experience in WLAN/networks/web applications (penetration testing. (With same role) - Strong knowledge of security frameworks and standards. - Excellent leadership, communication, and interpersonal skills. - Should have experience in Vulnerability Assessment and Penetration Testing (VAPT).
Other Skills		- Conversant with databases, networks (LAN, WAN) and patch management. - Knowledge of system security (e.g., intrusion detection systems) and data backup/recovery - Familiarity with various operating systems and platforms (Latest ISO requirements and security controls) Understanding of HTTP and HTTPS, as well as their underlying implementations. - Basic programming proficiency, sufficient to write and execute scripts from the command line. - Familiarity with cloud and software security best practices. - Knowledge of network and endpoint security technologies.
Main Responsibilities:		- Will work as backup resource for network and System Administration. - Actively look for security vulnerabilities in our application and network, reporting issues and describing possible solutions. - Support design and maintain our security infrastructure. - Stay up to date with security news, keeping an eye for the latest vulnerabilities and remedies emerging in the field. - Actively liaise with the development/project team to ensure a secure architecture. - Provide regular reports/auditing our current services and latest changes, as well as our internal practices. - Monitor our server traffic, ticketing and reporting unusual packets. - Lead incident response, including investigation, containment, and remediation. - Educate staff on security awareness and policies. - Provide regular security status updates to senior management.
01	Position/Job Title	Information Security Officer (OG-I/OG-II)
Reporting to:		Divisional Head Risk Management Division
Academic/Professional Qualification:		Minimum Bachelor degree holder preferably in IT/related discipline from HEC recognized university. Relevant certification, such as CISM / CISSP / CISA / ISO 27001 Lead Implementor or Auditor will add value.
Experience		Minimum 3-5 years' experience in IT / Information security field and related regulatory compliance. - Strong knowledge of security frameworks and standards. - Should have experience in information security and its related regulatory compliance.
Other Skills:		- Strong understanding of banking IT systems and cybersecurity risks - Knowledge of SBP regulatory requirements - Risk assessment and analytical skills - Strong documentation and reporting abilities - Ability to communicate effectively with management and regulators - High integrity, independence, and professional judgment
Main Responsibilities:		- Information Security Governance - Risk Assessment & Management - Regulatory Compliance & Audit Coordination - Access Control & Privileged User Management - Cybersecurity Operations Oversight - Information Security Incident Management - Vendor & Third-Party Security Risk Management - Secure Architecture & Change Management - Data Protection & Business Continuity - Awareness & Capacity Building - Reporting & Escalation
01	Position/Job Title	Business Analysts (OG-I)
Reporting to		PMO Head/Divisional Head IT
Academic/Professional Qualification		Minimum Bachelor's degree in Computer Science, Information Technology, Business Administration, or related field. Additional certifications such as Certified Business Analysis Professional (CBAP) or Project Management Professional (PMP) are advantageous
Experience		- Minimum 03 years' experience in business analysis or a related field. - Demonstrated experience in gathering and analyzing business requirements, translating them into technical specifications, and working with development teams. - Demonstrated experience in analyzing business processes, identifying gaps, and recommending solutions. - Proficiency in using gap analysis techniques and tools to assess current vs desired state.
Other Skills, Expertise / Knowledge required		- Strong analytical and problem-solving skills. - Excellent communication and interpersonal skills with ability to effectively communicate with stakeholders at all levels. - Proficiency in documentation and presentation tools (such as MS Offices and PowerPoint) - Knowledge of software development lifecycle (SDLC) processes.
Outline of main duties/ responsibilities:		- Collaborate with business stakeholders to understand their requirements, objectives, and challenges. - Conduct analysis of business processes, systems, and data to identify gaps and opportunities for improvement. - Translate business requirements into technical specifications and user needs, ensuring alignment with strategic objectives. - Work closely with development/projects' cross functional teams to ensure that solutions meet business needs and requirements. - Facilitate communication between business stakeholders and technical teams throughout the project lifecycle. - Develop and maintain documentation including requirements, design specifications, and user manuals. - Continuously assess and refine business impact analysis processes and methodologies to improve effectiveness and efficiency. - Participate in testing and validation of new systems or software solutions to ensure functionality and usability. - Provide training and support to end-users on new systems and processes. - Stay current with industry trends and best practices in business analysis and IT.
01	Position/Job Title	Quality Assurance Analyst (OG-I)
Reporting to:		PMO Head/Divisional Head IT
Academic/Professional Qualification		- Bachelor's degree in Computer Science, Information Technology, or related field. - Relevant certifications such as Certified Software Quality Analyst (CSQA) or ISTQB Certified Tester are advantageous.
Experience:		- Minimum 03 years' experience in software quality assurance or a related role. (software testing, quality assurance, or banking systems testing) - Proven experience in developing and executing test plans, test cases, and test scripts. - Familiarity with manual and automated testing methodologies and tools.
Other Skills, Expertise / Knowledge required		- Strong analytical and problem-solving skills. - Excellent communication and interpersonal skills. - Attention to detail and accuracy. - Ability to work both independently and collaboratively in a team environment. - Knowledge of software development lifecycle (SDLC) processes. - Familiarity with testing frameworks such as Selenium, JUnit, or TestNG.
Outline of main duties / responsibilities		- Develop and execute test plans, test cases, and test scripts to validate software functionality, performance, and reliability. - Conduct thorough manual testing of web and mobile applications, as well as backend systems. - Utilize automated testing tools and frameworks to streamline the testing process and improve efficiency. - Document and track software defects using bug tracking tools and work closely with development teams to ensure timely resolution. - Collaborate with cross-functional teams to understand requirements and provide feedback on system design and functionality. - Perform regression testing to verify bug fixes and ensure that new features do not negatively impact existing functionality. - Analyze test results and provide regular reports on testing progress, including defect metrics, test coverage, and overall quality status. - Participate in release planning and deployment activities to ensure that software releases meet quality standards and customer expectations.